



Narbulut Reseller Panel

November 2022

WELCOME TO NARBULUT RESELLER PANEL GET STARTED GUIDE!

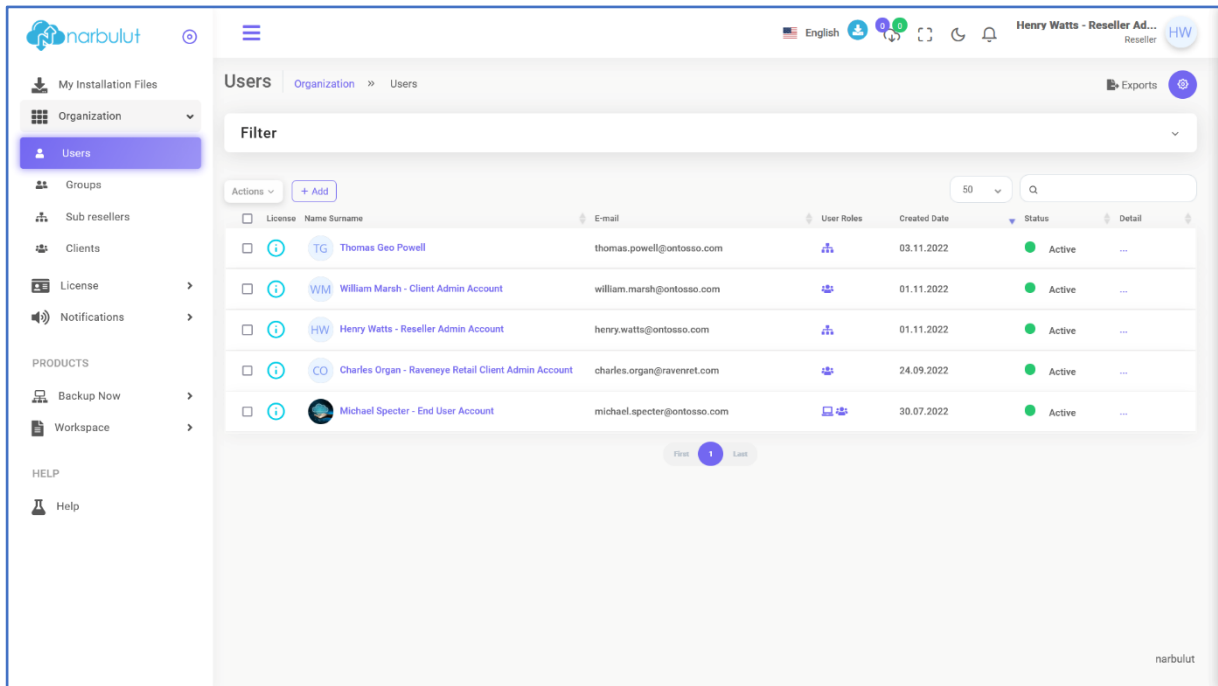
This guide includes brief information about the basic matters.

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Overview

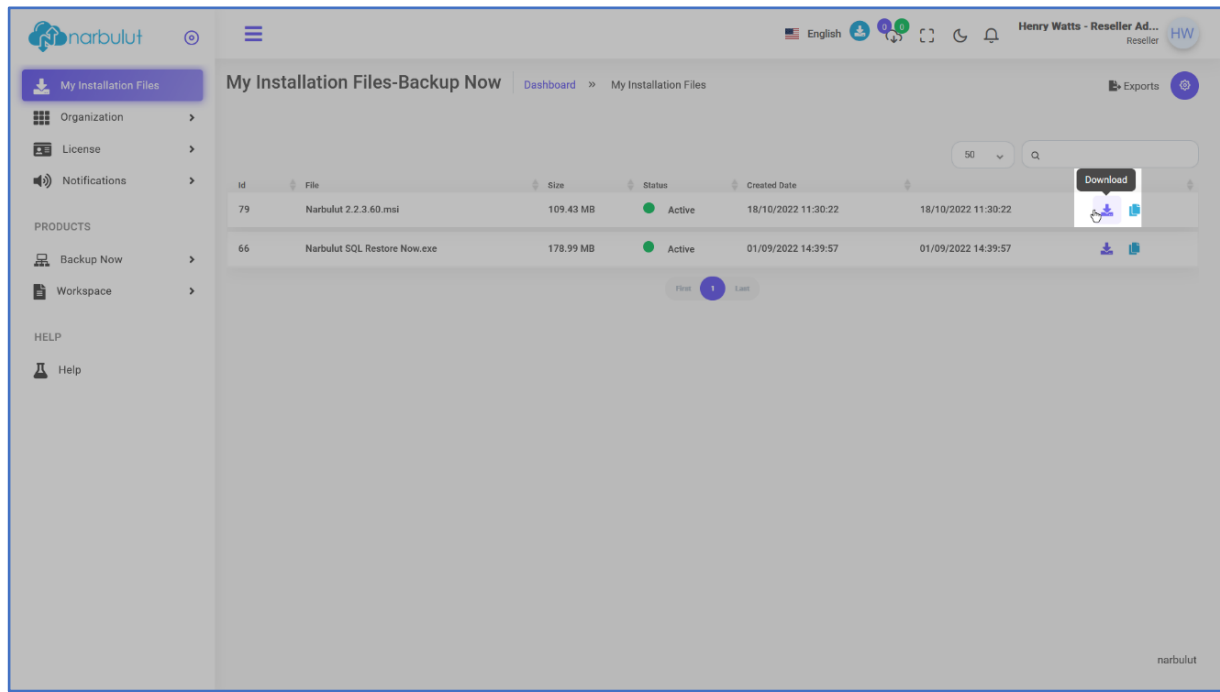
This is what the reseller panel looks like:



Once you are logged in to the panel "Users" page welcomes you. (See also "[Users](#)" for further information.)

1. My Installation Files

From this page, you can install the latest version of "**Narbulut Backup Now Agent**" by simply clicking on the download icon. Installation will begin right after. Using the **copy** button next to, you can copy the download link.

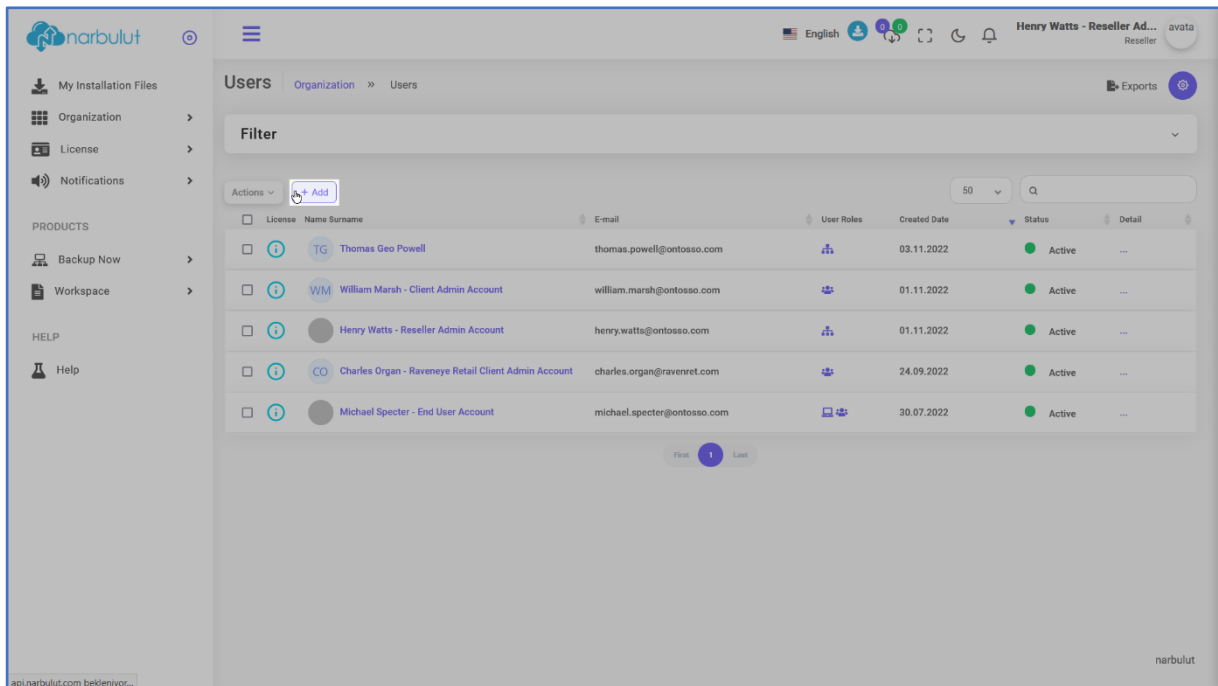


2. Organization

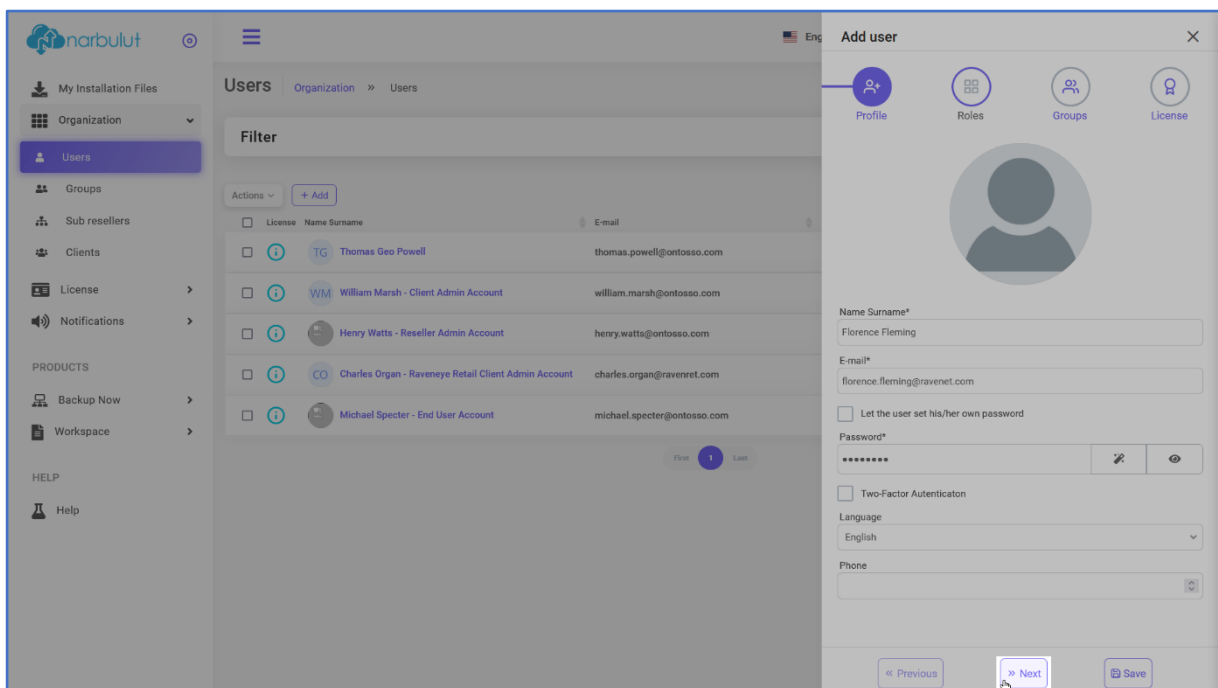
This menu has 4 submenus: Users, Groups, Sub Resellers and Clients. This guide will cover **Users** and **Clients**.

A. Users

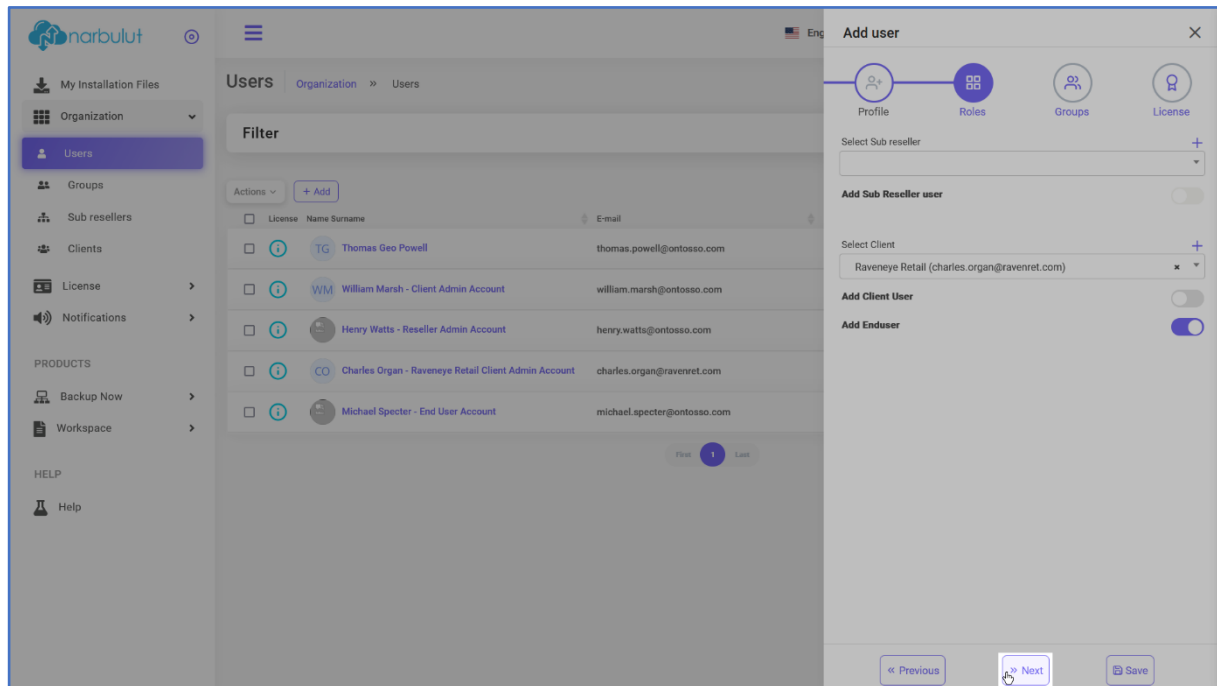
On this page, you can add new users and manage your existing users. To add a new user, click on the **"Add"** button.



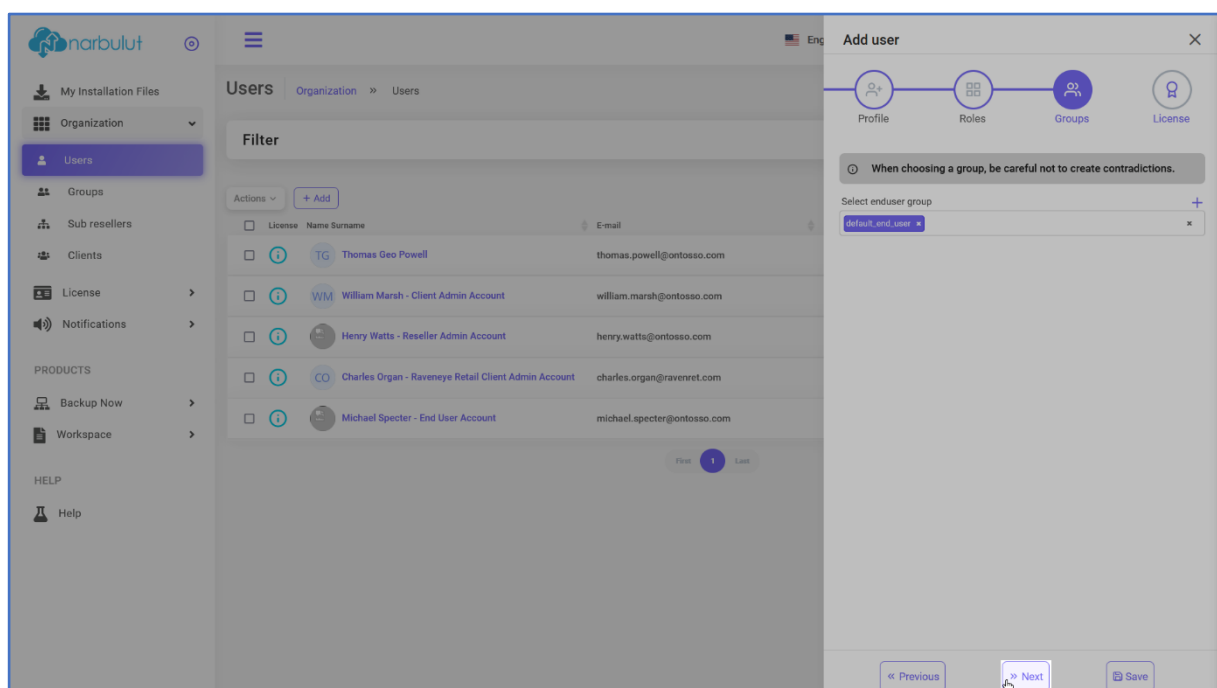
Fill in the requested information of the user and click on **"Two-Factor Authentication"** checkbox if you wish to provide double security for the user to access Narbulut Panel. To proceed click on **Next**.



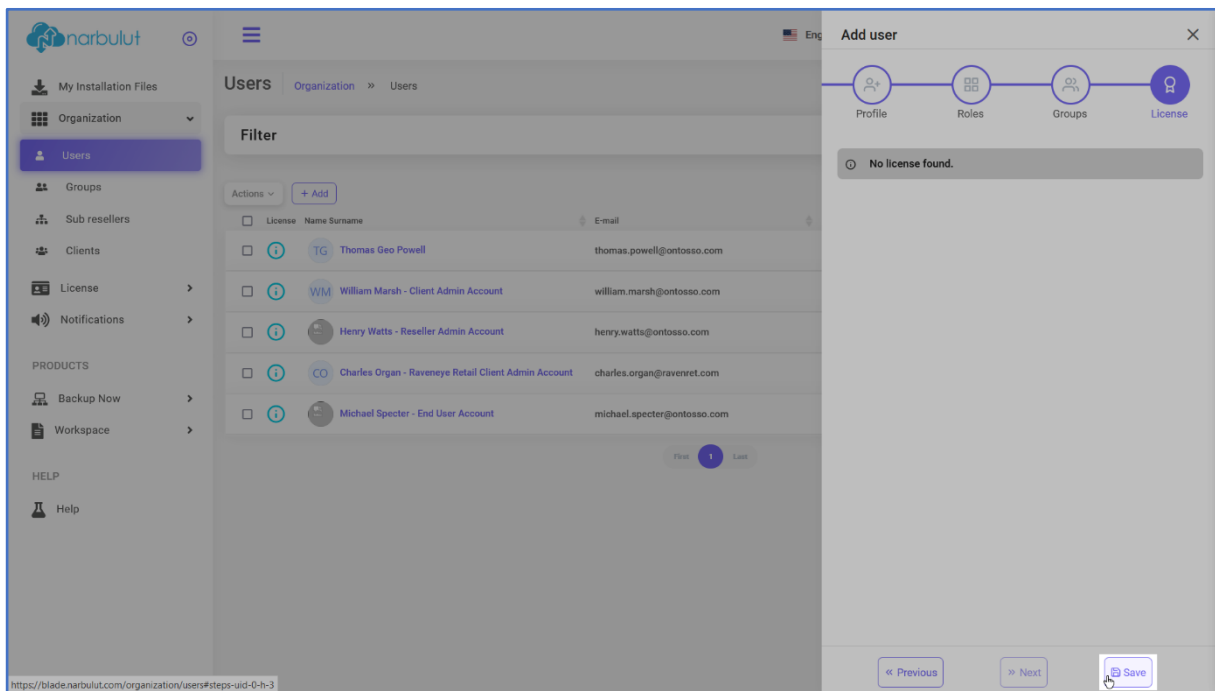
Determine the roles that you want to give to the user, on this step pay attention to the buttons enabled if you enable **"Add Client User"**, that option will create a new client admin user to the selected client account, thus both new and existing client admin users will have the same authorizations. If you enable only **"Add Enduser"**, this option will create a new end user under the selected client. To add new client please use **"Clients"** submenu, click on **Next**.



If you want to make the user a member of a certain group which you had created, you can define it on this tab and click on **Next**. (See also Narbulut Backup Now Admin Panel Get Started Guide for further information about groups).



On this last page you will see the license(s) this user has. Since you are creating the user at the moment there isn't any assigned license yet. Click on **"Save"** button to end the process.



*** Roles:

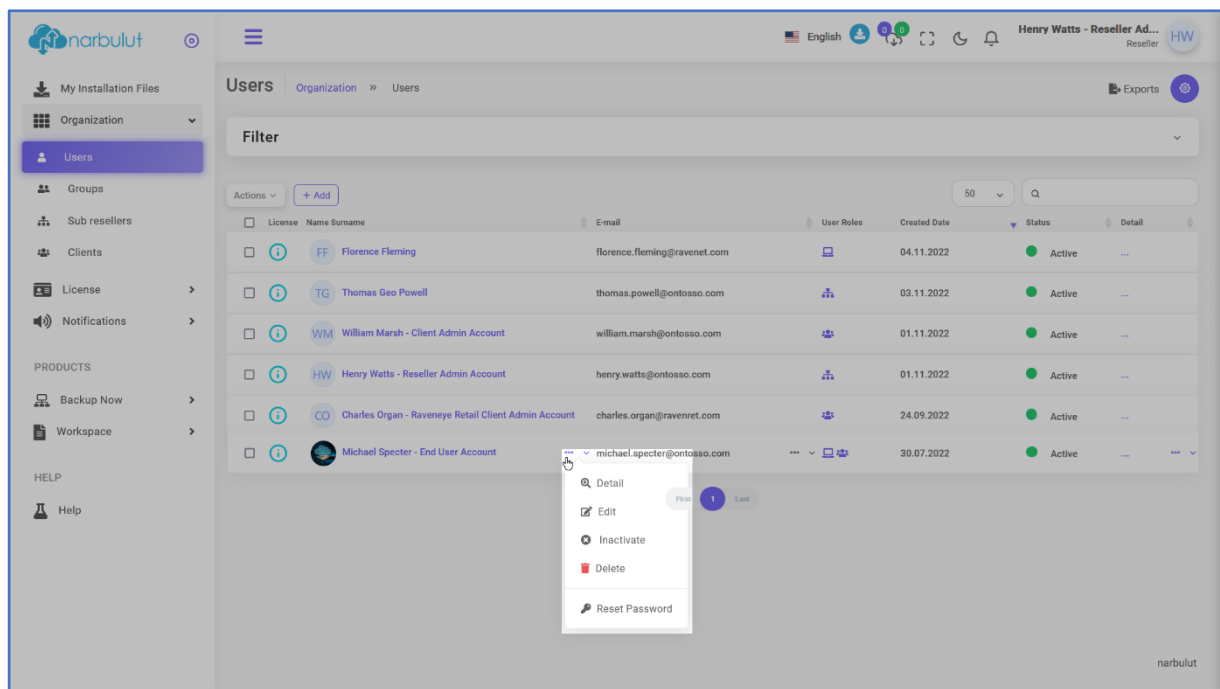
There are 3 roles a user can have:

Reseller : Reseller controls clients and assigns licences to clients.

Client : Client controls end users and assigns licenses to end users. Client can affect end users with policies. (See also Narbulut Backup Now Admin Panel Get Started Guide for further information.)

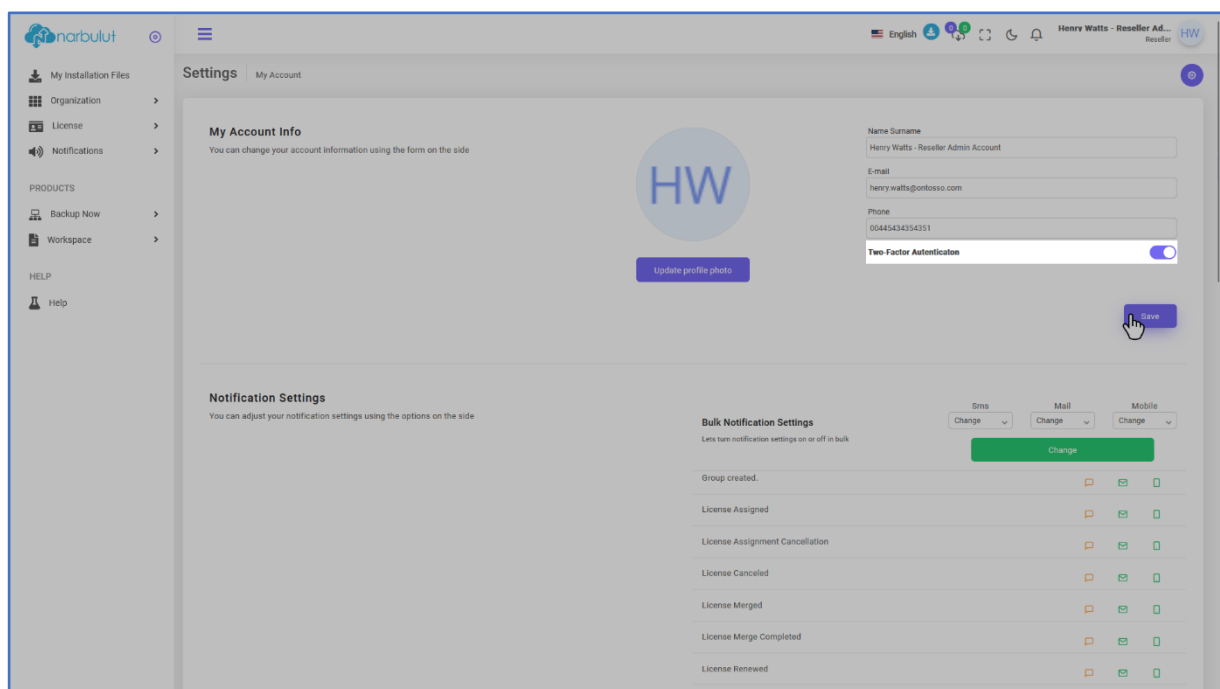
End User : End user conducts the agent and backs up data. And only the end user can download the data from the panel. (See also Narbulut Backup Now End User Panel Get Started Guide for further information.)

To manage an existing user, hover over the user you want to manage and click on **...** button.



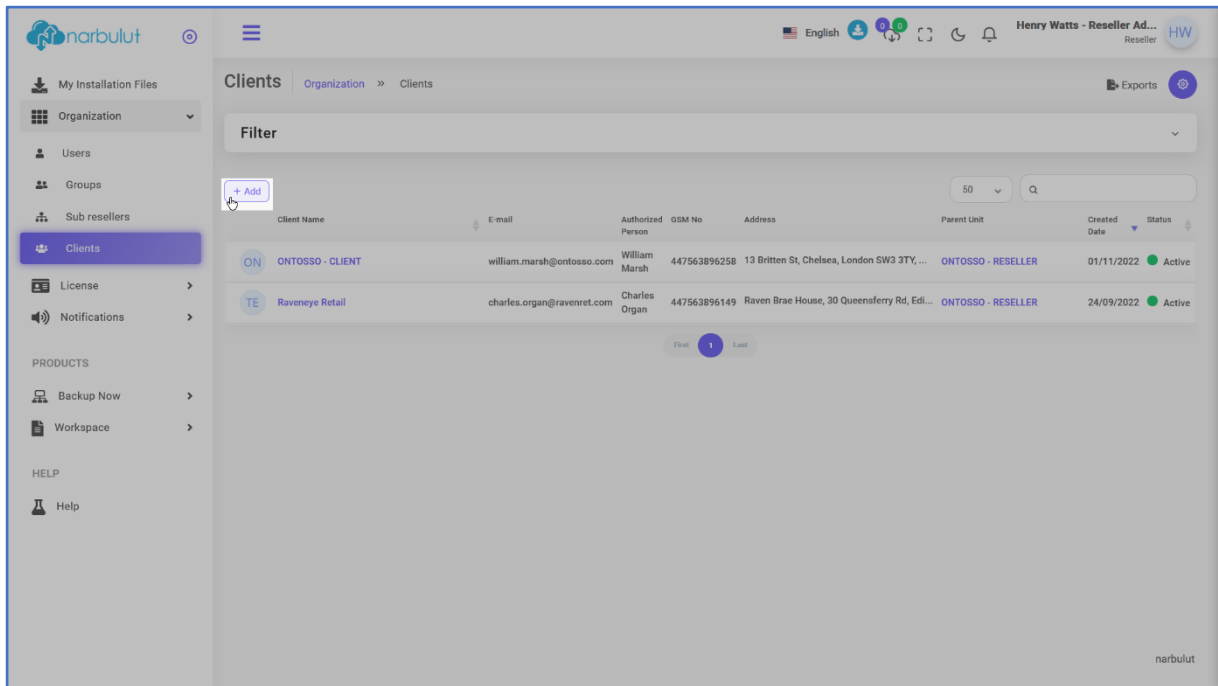
Two-Factor Authentication

If you want to activate 2FA feature for your own account, click on your account name at top right and then select **"Edit My Profile"**. You will see the Two-factor Authentication feature, type the phone number that will receive the one-time password and click on **Save** after enabling the button.

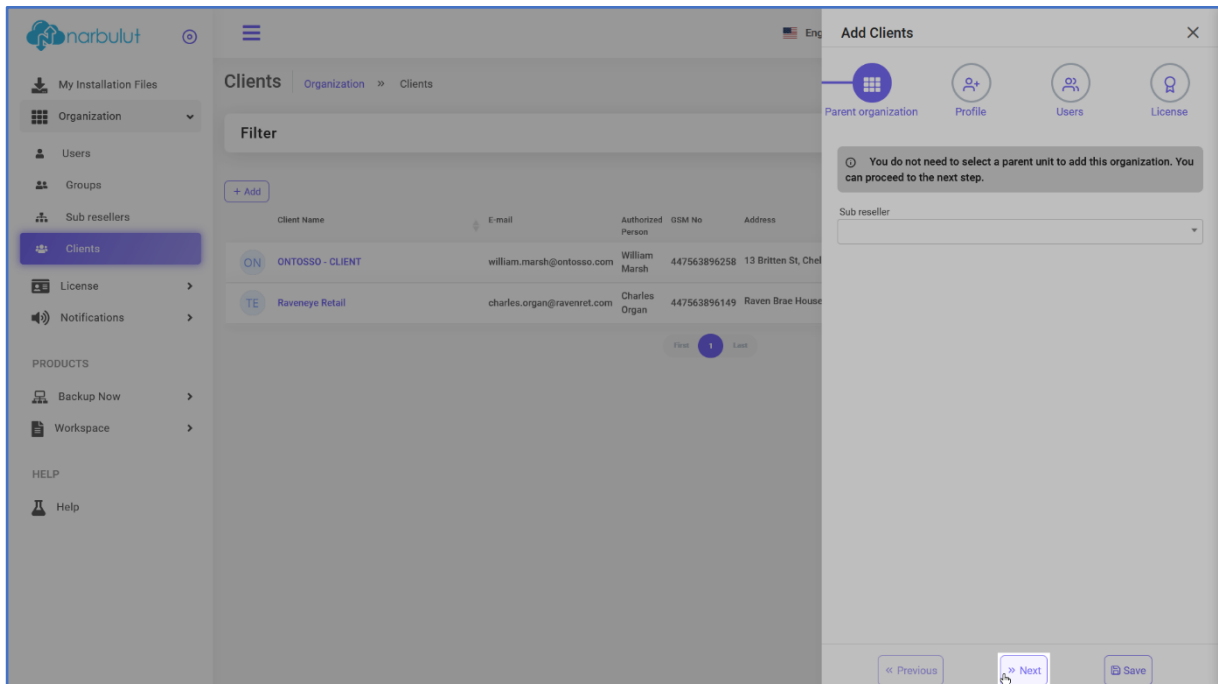


B. Clients

On this menu, you can add new clients and manage your existing clients. To add a new client, click on the **"Add"** button.



If you want to add the client under a sub reseller, choose it as the first step. Then click on **Next** to proceed.



Fill in the client's requested information and click on **Next**.

The screenshot shows the 'Add Clients' form in the narbulut application. The form is divided into two main sections: a left sidebar with navigation links and a main content area. The main content area has a 'Clients' tab selected, showing a table of existing clients. The right sidebar contains the 'Add Clients' form with fields for Organization Name, E-mail, Password, Authorized Person, Phone, GSM No, Address, and Service Areas. The 'Next' button is highlighted with a red box.

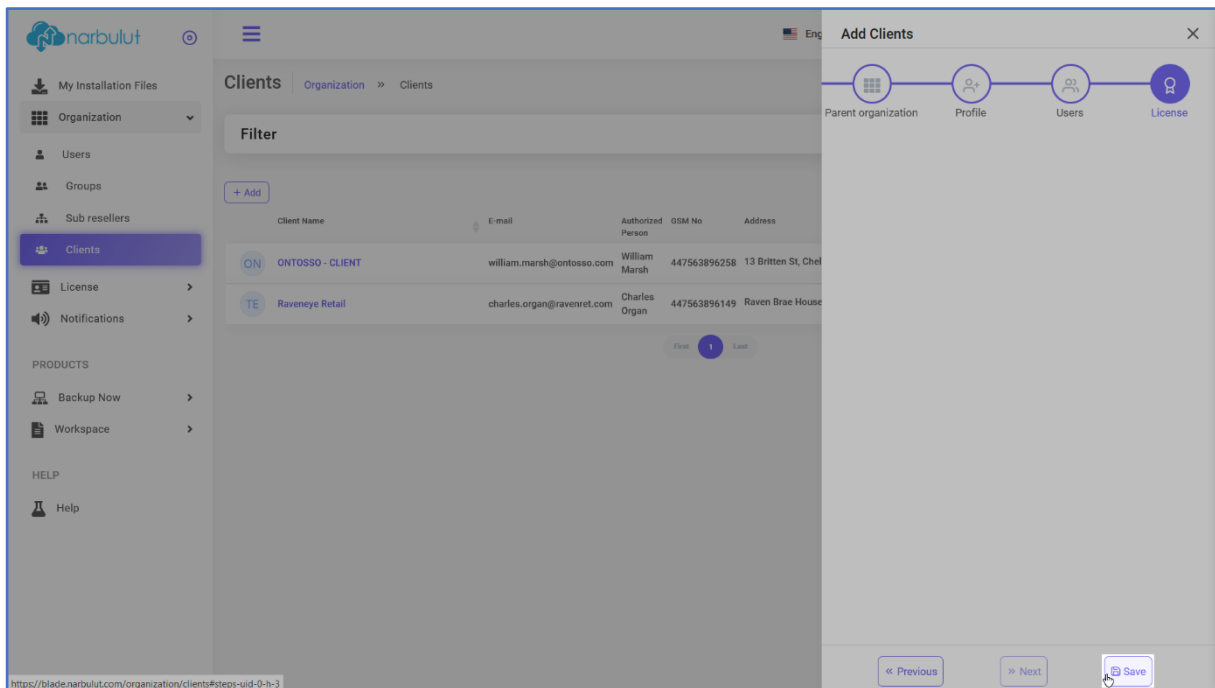
Client Name	E-mail	Authorized Person	GSM No	Address
ON ONTOSSO - CLIENT	william.marsh@ontosso.com	William Marsh	447563896258	13 Britten St, Chel
TE Raveneye Retail	charles.organ@ravenret.com	Charles Organ	447563896149	Raven Brae House

This step shows the users that are linked to the client. Since you are creating the client right now, there will be no users to show. Click on **Next**.

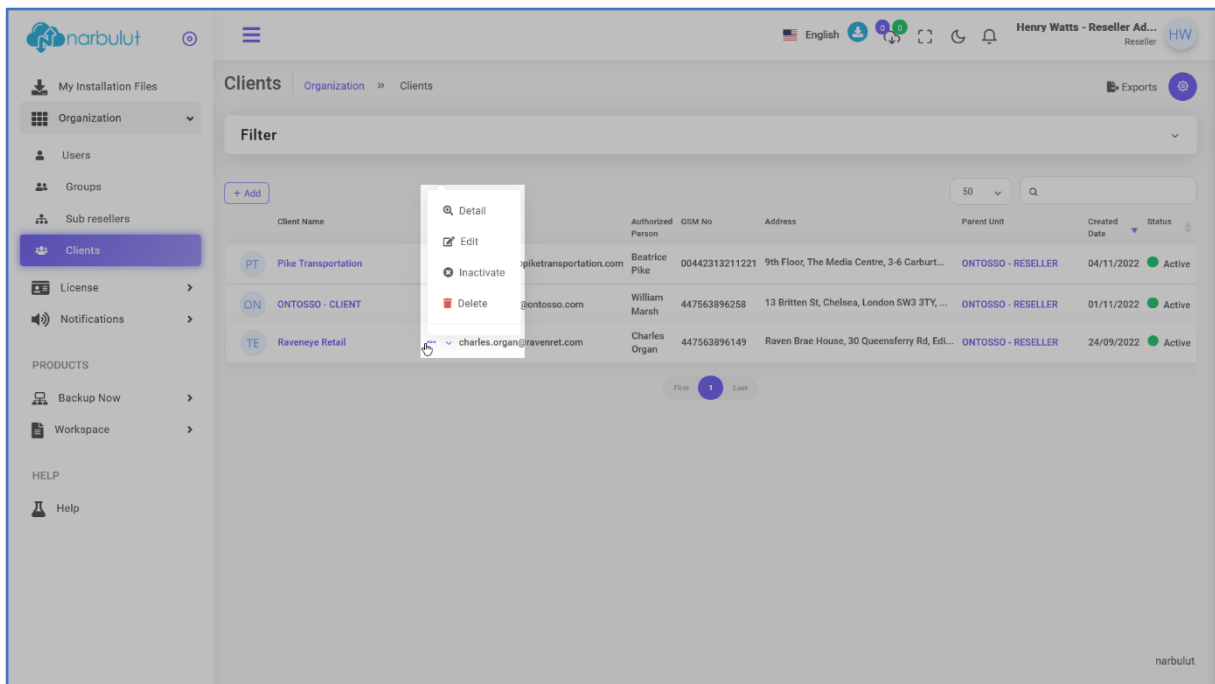
The screenshot shows the 'Add Clients' form in the narbulut application, specifically the 'Users' tab. The form is divided into two main sections: a left sidebar with navigation links and a main content area. The main content area has a 'Users' tab selected, showing a table of existing users. The right sidebar contains the 'Add Clients' form with fields for Organization Name, E-mail, Password, Authorized Person, Phone, GSM No, Address, and Service Areas. The 'Next' button is highlighted with a red box.

Client Name	E-mail	Authorized Person	GSM No	Address
ON ONTOSSO - CLIENT	william.marsh@ontosso.com	William Marsh	447563896258	13 Britten St, Chel
TE Raveneye Retail	charles.organ@ravenret.com	Charles Organ	447563896149	Raven Brae House

The last step shows the licenses the client has, which is none since you are creating it. Click on **"Save"** button to complete the process.



To manage an existing client, hover over the client you want to manage and click on **...** button.

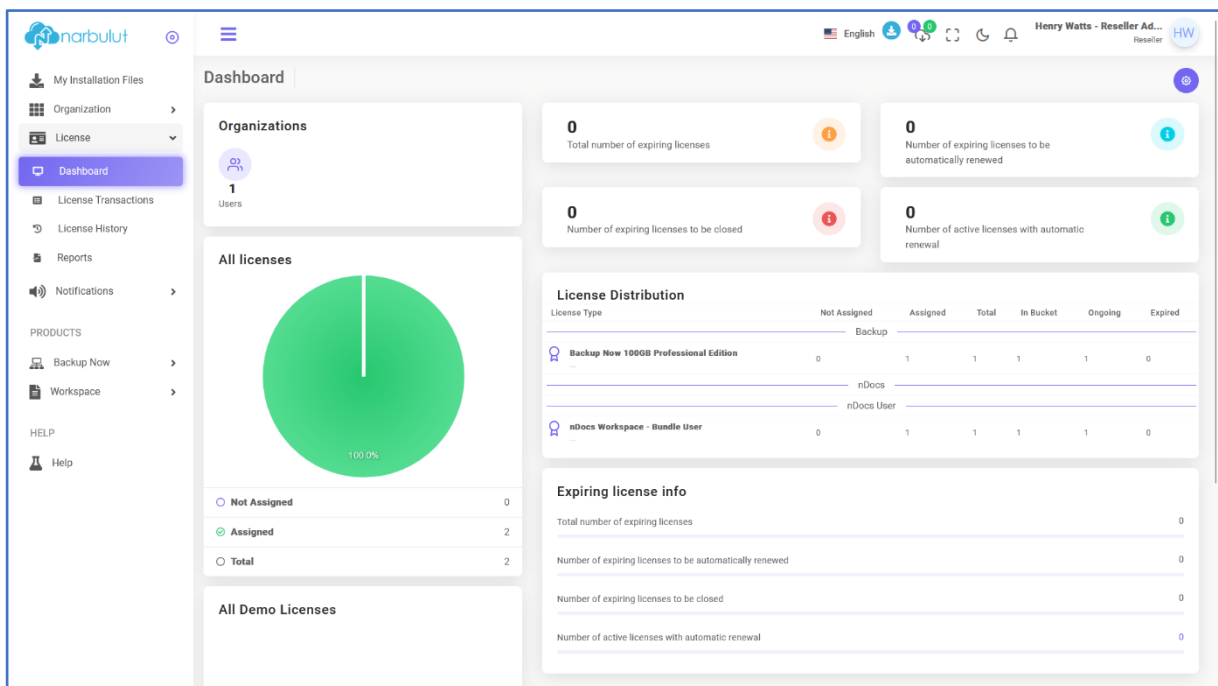


3. License

This menu has 4 submenus: Dashboard, license transactions, license history and reports. This guide will cover **Dashboard** and **License Transactions** menus.

A. Dashboard

On the dashboard page, you can view the licenses that you have and you can see the statistics about them. Like how many of them are expired, how many of them are assigned and so on.



B. License Transactions

On this page you can view the licenses you have, assign them and manage the ones you have assigned. To assign a license click on **"License Assignment Transactions"** button.

The screenshot displays the 'License Transactions' dashboard in the narbulut application. The sidebar on the left contains navigation links for 'My Installation Files', 'Organization', 'License', 'Dashboard', 'License Transactions' (highlighted), 'License History', 'Reports', 'Notifications', 'PRODUCTS', and 'HELP'. The main content area is titled 'License Transactions' and includes a 'License Assignment Transactions' button. Below this, there are tabs for 'Licenses to Assign', 'Assigned Licenses', 'Expired Licenses', and 'All Licenses'. A table displays license details, including ID, Created Date, License Type, License Name, Package Info, Period, Remaining Day, Quota, Start Date, Expiry Date, Status, Assigned Organization Type, Assigned Organization, Bucket Id, and Auto Renewal. The table shows one license with ID 5286, created on 03/11/2022, for 'Backup Now 100GB Professional Edition + nDocs Workspace - Bundle User', with a 1-year period and an 'Active' status.

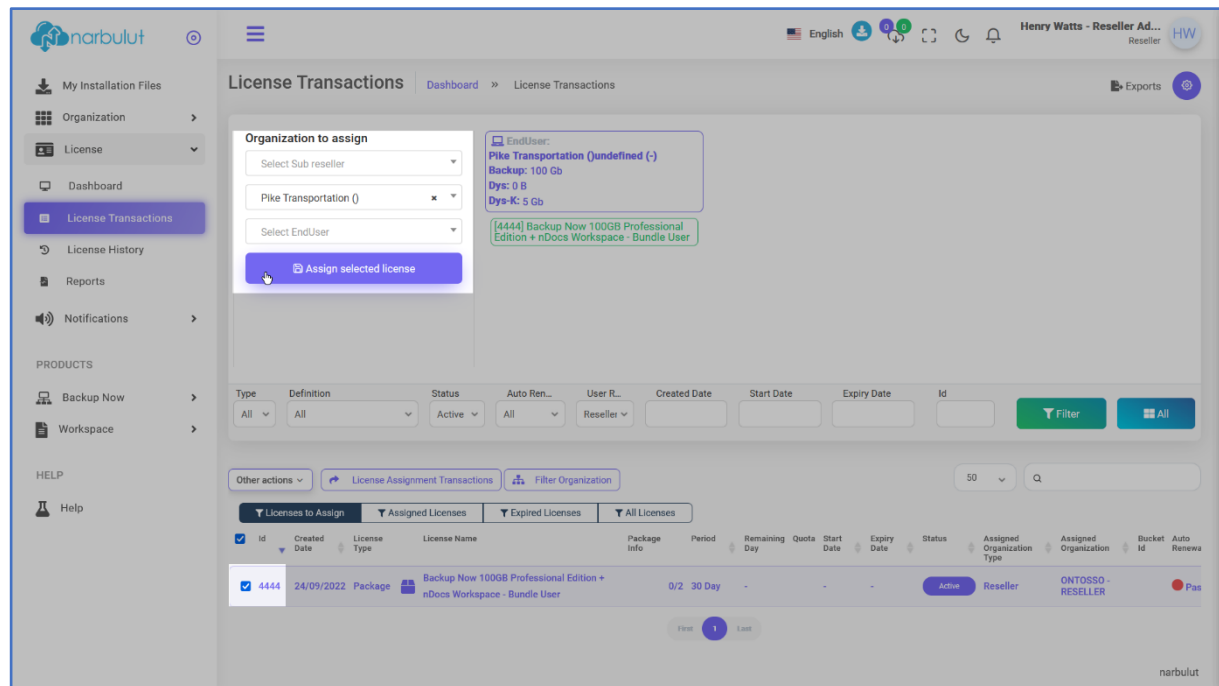
ID	Created Date	License Type	License Name	Package Info	Period	Remaining Day	Quota	Start Date	Expiry Date	Status	Assigned Organization Type	Assigned Organization	Bucket Id	Auto Renewal
5286	03/11/2022	Package	Backup Now 100GB Professional Edition + nDocs Workspace - Bundle User		2/2 1 Year	-	-	-	-	Active	-	-	-	Pas

For assigning license(s) to an organization follow the steps below:

Step 1 : Select the organization you want to assign the license(s) to, at **“Organization to assign”** section.

Step 2 : Select the license(s) you want to assign at **“Licenses to Assign”** tab.

Step 3 : Click on **“Assign selected license”** button.



4. Backup Now

This menu is related to Narbulut Backup Now agent directly and it has 6 sub menus: Dashboard, installations, policies, reports, activity logs and settings. This guide will cover **Installations** menu.

Installations

On this page, you can view the Narbulut Backup Now installations that has been done by the end users of your organization. You can also see the details of the installations and statuses.

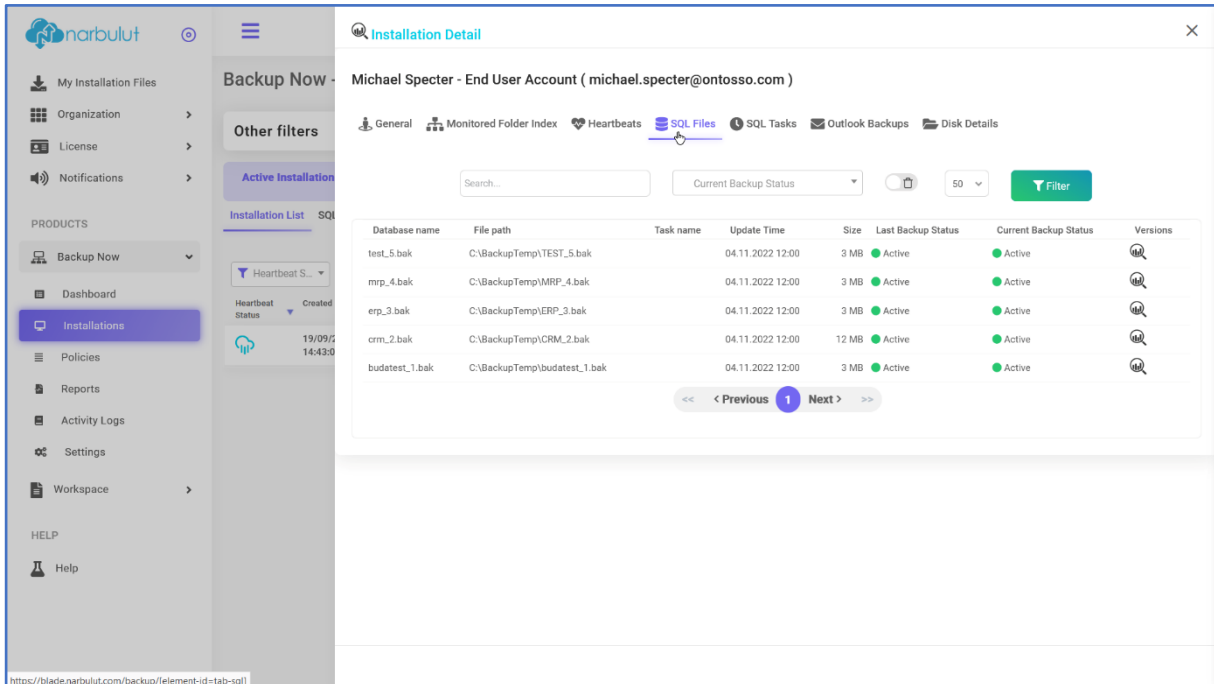
You can click on the **“Details”** button to see even more details.

The screenshot shows the 'Backup Now - Installations' dashboard. On the left is a sidebar with navigation options: My Installation Files, Organization, License, Notifications, PRODUCTS (Backup Now, Dashboard, Installations, Policies, Reports, Activity Logs, Settings, Workspace), and HELP (Help). The main area has tabs for 'Dashboard' and 'Installation List'. Below the tabs are filters: 'Other filters' and a summary bar showing 'Active Installation Count: 1', 'Installation Count: 1', 'Not Connected: 0', and 'Never installed: 0'. The 'Installation List' tab is active, showing a table with columns: Heartbeat Status, Created Date, Last Heartbeat Info, Version, Quota Status, License Info, Remaining Day, Username, Operating System, Domain Name, Computer Name, Status, and Details. A single installation is listed for 'Michael Specter - End User Account (michael.specter@ontosso.com)' with status 'Active'. The 'Details' button for this installation is highlighted with a mouse cursor.

The general information about the installation will be shown instantly.

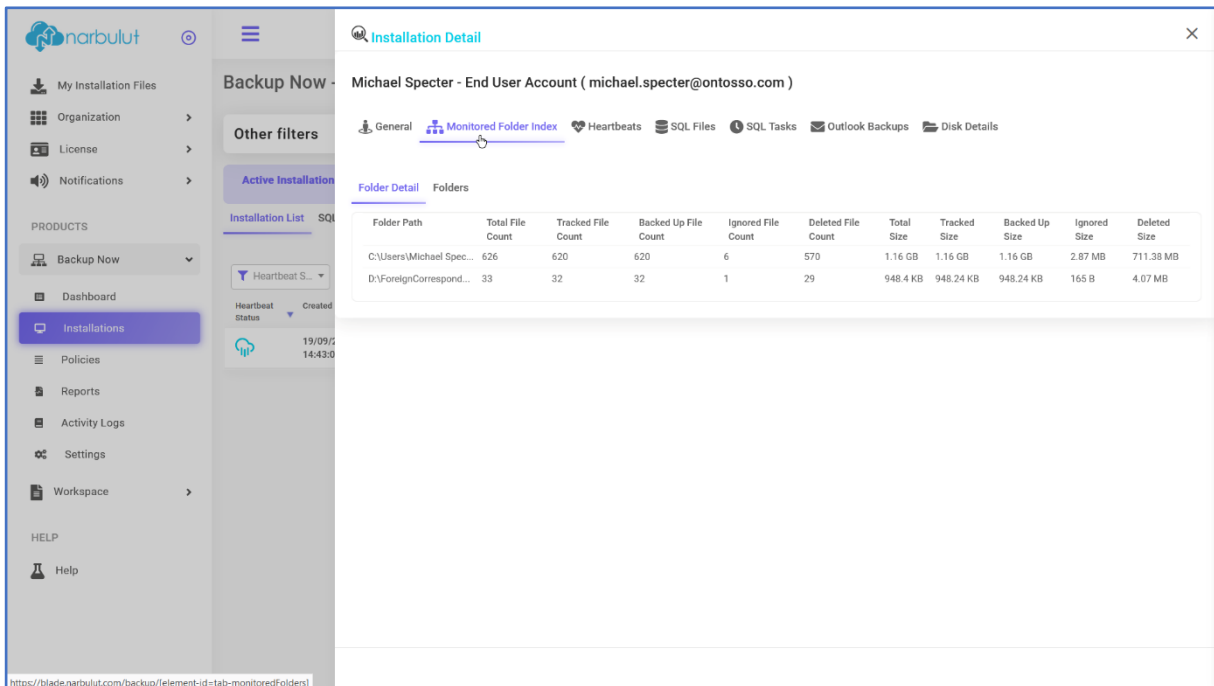
The screenshot shows the 'Installation Detail' window for 'Michael Specter - End User Account (michael.specter@ontosso.com)'. The window has a close button (X) in the top right. Below the title bar are tabs: General (selected), Monitored Folder Index, Heartbeats, SQL Files, SQL Tasks, Outlook Backups, and Disk Details. The 'General' tab is active, showing 'Properties' and 'Last Heartbeat Info'. The 'Properties' section includes: Operating System (windows), Created Date (19.09.2022 14:43), Update Date (04.11.2022 14:08), Heartbeat Status (18 seconds Connected), Quota Status (1 GB / 200 GB), File usage size (1.15 GB), SQL usage size (76.5 MB), Pst usage size (55.1 KB), Archive usage size (4 KB), and Status (Active). A green banner at the bottom says 'No ransomware detected'. The 'Last Heartbeat Info' section includes: Computer Name (Michael Specter), Domain Name, Operating System (Windows 10 Pro/X64), Local IP (192.168.1.152), Remote IP (10.42.192.18), Installation Version (2.2.3.60), Monitored File Count (652), Scanned File Count (659), Update Time (04.11.2022 14:08), Created Time (04.11.2022 14:08), and Policy (No policy assigned to user).

You can also see the **SQL databases** that have been backed up, **folders that are being monitored** and so on using the relevant buttons for each.



The screenshot shows the 'Installation Detail' window for Michael Specter. The 'SQL Files' tab is selected, displaying a table of backed-up SQL databases.

Database name	File path	Task name	Update Time	Size	Last Backup Status	Current Backup Status	Versions
test_5.bak	C:\BackupTemp\TEST_5.bak		04.11.2022 12:00	3 MB	Active	Active	
mrp_4.bak	C:\BackupTemp\MRP_4.bak		04.11.2022 12:00	3 MB	Active	Active	
erp_3.bak	C:\BackupTemp\ERP_3.bak		04.11.2022 12:00	3 MB	Active	Active	
crm_2.bak	C:\BackupTemp\CRM_2.bak		04.11.2022 12:00	12 MB	Active	Active	
budatest_1.bak	C:\BackupTemp\budatest_1.bak		04.11.2022 12:00	3 MB	Active	Active	



The screenshot shows the 'Installation Detail' window for Michael Specter. The 'Monitored Folder Index' tab is selected, displaying a table of monitored folders.

Folder Path	Total File Count	Tracked File Count	Backed Up File Count	Ignored File Count	Deleted File Count	Total Size	Tracked Size	Backed Up Size	Ignored Size	Deleted Size
C:\Users\Michael Spec...	626	620	620	6	570	1.16 GB	1.16 GB	1.16 GB	2.87 MB	711.38 MB
D:\ForeignCorrespond...	33	32	32	1	29	948.4 KB	948.24 KB	948.24 KB	165 B	4.07 MB

Note: You must remember that you cannot download the files via reseller or client panels, you must be logged in to the end user panel to download the files. (See also Narbulut Backup Now End User Panel Get Started Guide for further information.)

SQL Setup Summary

On this tab, you can see the details about SQL tasks of the installations. Click on **"SQL Setup Summary"** button.

The screenshot shows the 'Backup Now - Installations' page in the narbulut interface. The 'Installation List' tab is active, and the 'SQL Setup Summary' sub-tab is selected. The page displays a table of installation tasks for the user 'Michael Specter - End User Account (michael.specter@ontosso.com)'. The table includes columns for Task name, Database type, Last runtime, Last runtime, Next runtime, Update Time, Completed, Installation Version, Status, Active / Passive, Last Task Detail, Last SQL Task Detail, and Last Error Message. A single task, 'SQLBackup', is listed with a status of 'Success' and 'Active'.

Task name	Database type	Last runtime	Last runtime	Next runtime	Update Time	Completed	Installation Version	Status	Active / Passive	Last Task Detail	Last SQL Task Detail	Last Error Message
Michael Specter - End User Account (michael.specter@ontosso.com)												
SQLBackup		04.11.2022 12:00	2 hours before	04.11.2022 16:00	19.09.2022 15:42	5/5	2.2.3.60	Success	Active			

You can see more details by clicking on **"Last Task Detail"** and **"Last SQL Task Detail"** buttons.

This screenshot is identical to the one above, showing the 'Backup Now - Installations' page with the 'SQL Setup Summary' tab selected. It displays the same table of installation tasks for the user 'Michael Specter - End User Account (michael.specter@ontosso.com)'. The table includes columns for Task name, Database type, Last runtime, Last runtime, Next runtime, Update Time, Completed, Installation Version, Status, Active / Passive, Last Task Detail, Last SQL Task Detail, and Last Error Message. A single task, 'SQLBackup', is listed with a status of 'Success' and 'Active'.

Task name	Database type	Last runtime	Last runtime	Next runtime	Update Time	Completed	Installation Version	Status	Active / Passive	Last Task Detail	Last SQL Task Detail	Last Error Message
Michael Specter - End User Account (michael.specter@ontosso.com)												
SQLBackup		04.11.2022 12:00	2 hours before	04.11.2022 16:00	19.09.2022 15:42	5/5	2.2.3.60	Success	Active			

“**Last Task Detail**” button will show you the status of the last execution of the chosen task.

Last Task Detail

Task status: ✔ Success

Task status Filter

50

Backup Task ID	File ID	Database name	Real size	Completed	Last runtime	Last runtime	Active / Passive	Task status	Last Error Message
1449	98684	budatest	3.24 MB	5/5	04/11/2022 12:00:09	2 hours before	Active	Success	null
1449	98687	CRM	12.35 MB	5/5	04/11/2022 12:00:13	2 hours before	Active	Success	null
1449	98695	MRP	3.24 MB	5/5	04/11/2022 12:00:24	2 hours before	Active	Success	null
1449	118344	TEST	3.24 MB	5/5	04/11/2022 12:00:29	2 hours before	Active	Success	null
1449	98689	ERP	3.43 MB	5/5	04/11/2022 12:00:16	2 hours before	Active	Success	null

First 1 Last

OK

“**Last SQL Task Detail**” button will show you the history of executions of the chosen task.

Last SQL Task Detail

Agent Status File Status Active File name Database Name Filter

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ID	Database Name	File name	Start Time	End Time	Duration	Size	Active / Passive	Agent Status	File Status
76335043	TEST	test_5.bak	04/11/2022 12:00:25	04/11/2022 12:00:27	00:00:02	3.24 MB	Active	Success	Active
76334954	TEST	test_5.bak	04/11/2022 12:00:25	04/11/2022 12:00:25	00:00:00	464.79 KB	Active	Success	Active
76334936	TEST	test_5.bak	04/11/2022 12:00:23	04/11/2022 12:00:23	00:00:00	464.79 KB	Active	Success	Active
76334915	MRP	mrp_4.bak	04/11/2022 12:00:20	04/11/2022 12:00:22	00:00:02	3.24 MB	Active	Success	Active
76334886	TEST	test_5.bak	04/11/2022 12:00:22	04/11/2022 12:00:22	00:00:00	3.24 MB	Active	Success	Active
76334859	TEST	test_5.bak	04/11/2022 12:00:22	04/11/2022 12:00:22	00:00:00		Active	Success	Active
76334828	MRP	mrp_4.bak	04/11/2022 12:00:20	04/11/2022 12:00:20	00:00:00	142.92 KB	Active	Success	Active
76334794	MRP	mrp_4.bak	04/11/2022 12:00:17	04/11/2022 12:00:19	00:00:02	142.92 KB	Active	Success	Active
76334732	MRP	mrp_4.bak	04/11/2022 12:00:16	04/11/2022 12:00:16	00:00:00	3.24 MB	Active	Success	Active
76334701	ERP	erp_3.bak	04/11/2022 12:00:14	04/11/2022 12:00:15	00:00:01	3.43 MB	Active	Success	Active
76334697	MRP	mrp_4.bak	04/11/2022 12:00:16	04/11/2022 12:00:16	00:00:00		Active	Success	Active
76334663	ERP	erp_3.bak	04/11/2022 12:00:14	04/11/2022 12:00:14	00:00:00	166.47 KB	Active	Success	Active
76334652	ERP	erp_3.bak	04/11/2022 12:00:13	04/11/2022 12:00:14	00:00:01	166.47 KB	Active	Success	Active
76334635	CRM	crm_2.bak	04/11/2022 12:00:10	04/11/2022 12:00:12	00:00:02	12.35 MB	Active	Success	Active
76334616	ERP	erp_3.bak	04/11/2022 12:00:12	04/11/2022 12:00:12	00:00:00	3.43 MB	Active	Success	Active

These are the main operations you can use the reseller panel for. You can also look into other guides we published for further information.